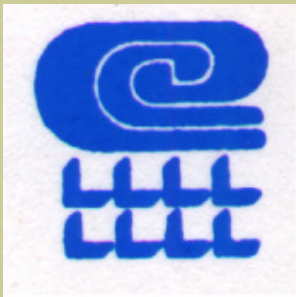


Managed Services! A Compton prospective....



Always Something More....

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Managed services is the practice of transferring day-to-day related management responsibility as a strategic method for improved effective and efficient operations. The person or organization who owns or has direct oversight of the organization or system being managed is referred to as the offerer, client, or customer. The person or organization that accepts and provides the managed service is regarded as the service provider.

Typically, the offerer remains accountable for the functionality and performance of managed service and does not relinquish the overall management responsibility of the organization or system.

Compton's Managed Services is a broad portfolio of dynamic, heterogeneous IT infrastructure and management capabilities. These services are aimed at helping you enhance the business value of your IT investment through improved operational efficiency and service levels - allowing you to maintain as much or as little control over your IT operations and infrastructure.

Through our highly skilled resources, proven methodologies based on ITIL best practices, and innovative technology, Compton's Managed Services helps you achieve the quality of service your business demands.

At a Glance

Compton's Managed Services provides selective IT sourcing to:

- Align IT with business strategy
- Improve service levels by increasing availability and security
- Reduce operating costs
- Extend capabilities and fill gaps with skilled resources
- Manage change with operational excellence

We'll help you realize these benefits while you maintain flexibility, choice, and control.

Compton's Managed Operations provides strategic recommendations and offers long-range, remote IT operations management that allows customers to align their IT competencies with their critical business objectives. We deliver monitoring and management services through an ITIL-based framework to help customers remain process-oriented while maximizing their environment availability. Our heterogeneous Operating System expertise includes Solaris, HP-UX, Linux, AIX, Windows, and legacy main frame. While Compton's Managed Operations takes a systematic approach to provide you with a structured set of operational functions that keep your environment running at peak performance, you can select as many or as few elements of your infrastructure to selectively source, including:

- Systems, Applications, Databases, Networks, Infrastructure and more...
- The Compton's Managed Operations portfolio also includes additional areas of highly specialized expertise, s
- Compton's Managed Operations for Storage
- Compton's Managed Operations for Security
- Compton's System Monitoring and Compton's Incident Response Packages

Compton Computers (P) Ltd.

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